

How to connect to SAFE from Windows - Unmanaged?

Install necessary software on computer running Windows not supported by IT

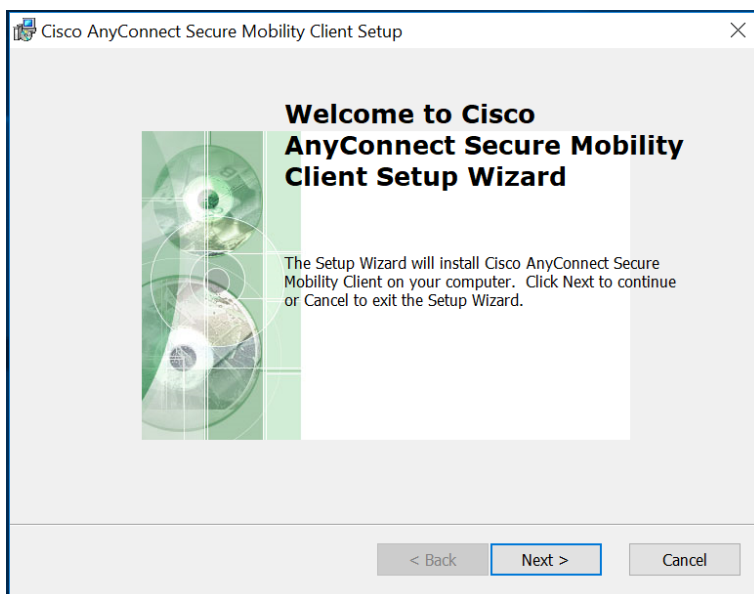
In order to install the necessary software, you need to download the install file and the profile needed to connect to SAFE.

You can download the files from the IT-departments web site:

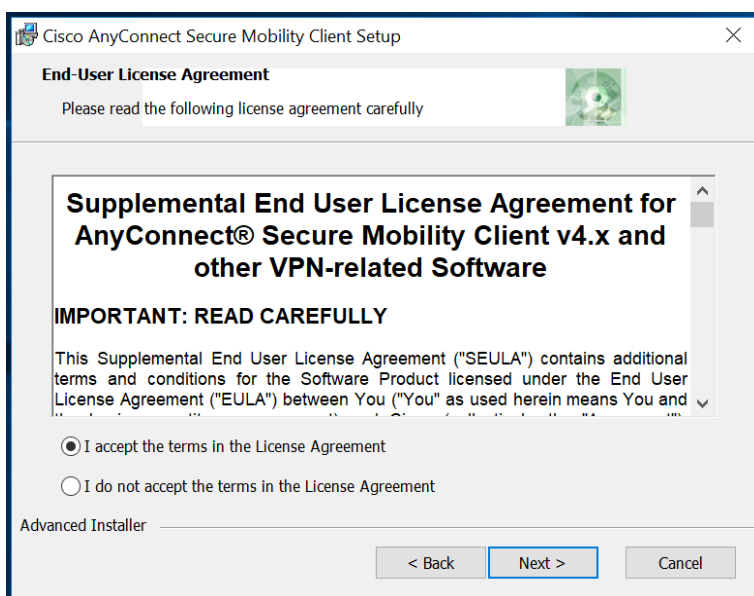
<https://tjinfo.uib.no/program/>

The relevant category is "Safe". The page contains downloads for Windows (.msi), Mac OS X (.dmg) and Linux (.tgz) as well as the profile (zip).

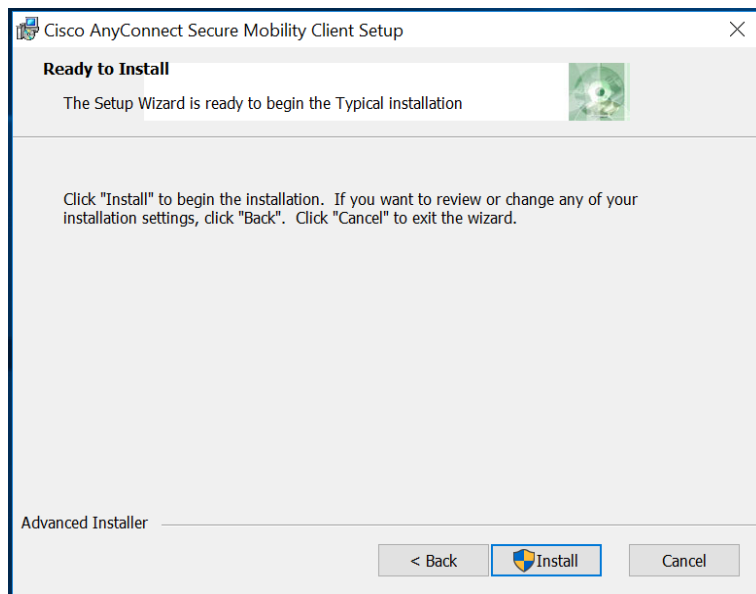
When you have completed the downloads, you can run the .msi-file. You then get the following:



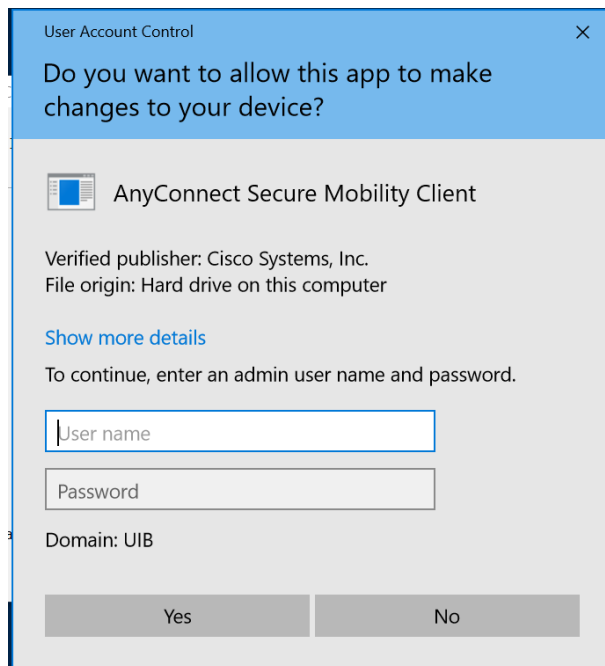
Click Next



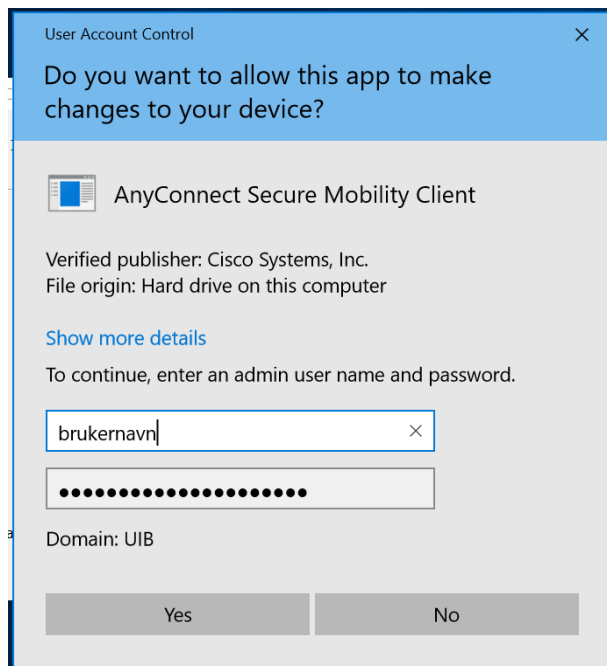
Accept the license and click Next.



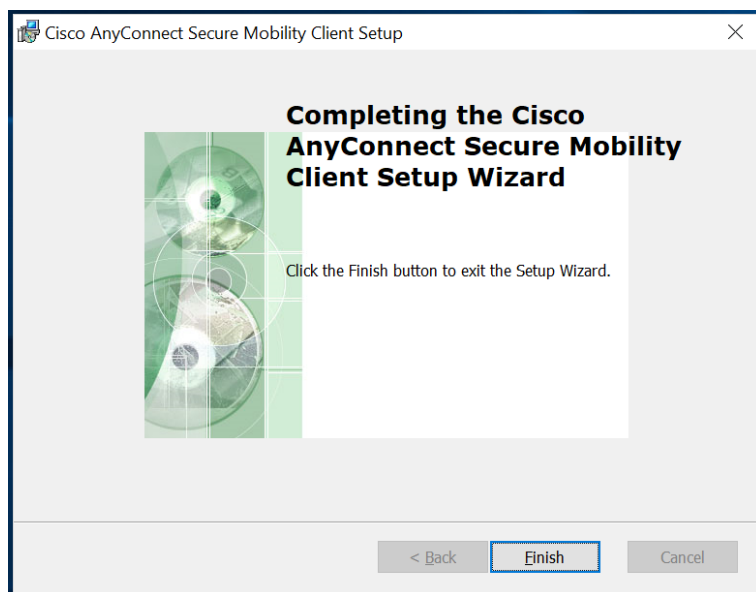
Click Install.



You will be asked for your credentials. If UAC is activated, your “normal” username will suffice.



Once the username and password have been entered, click “yes” to continue the installation.

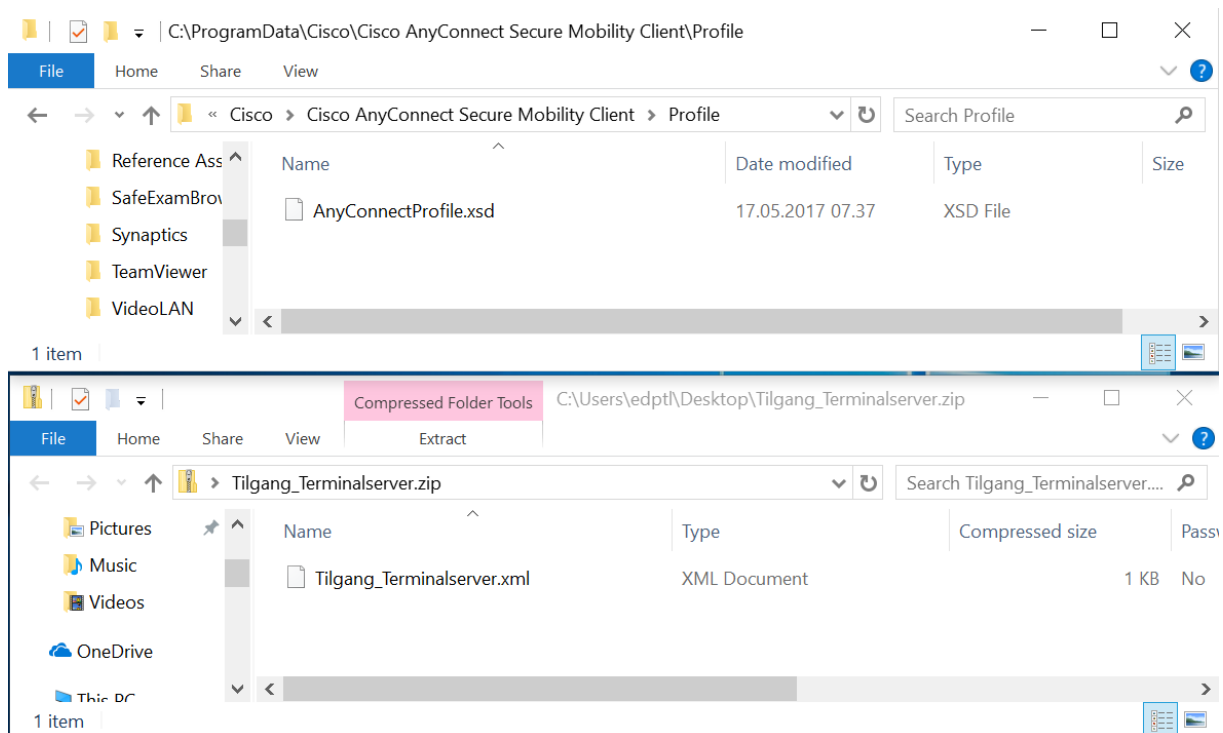


When this dialog box appears, the installation is complete. Next step is to move/copy the .xml profile to the correct folder.

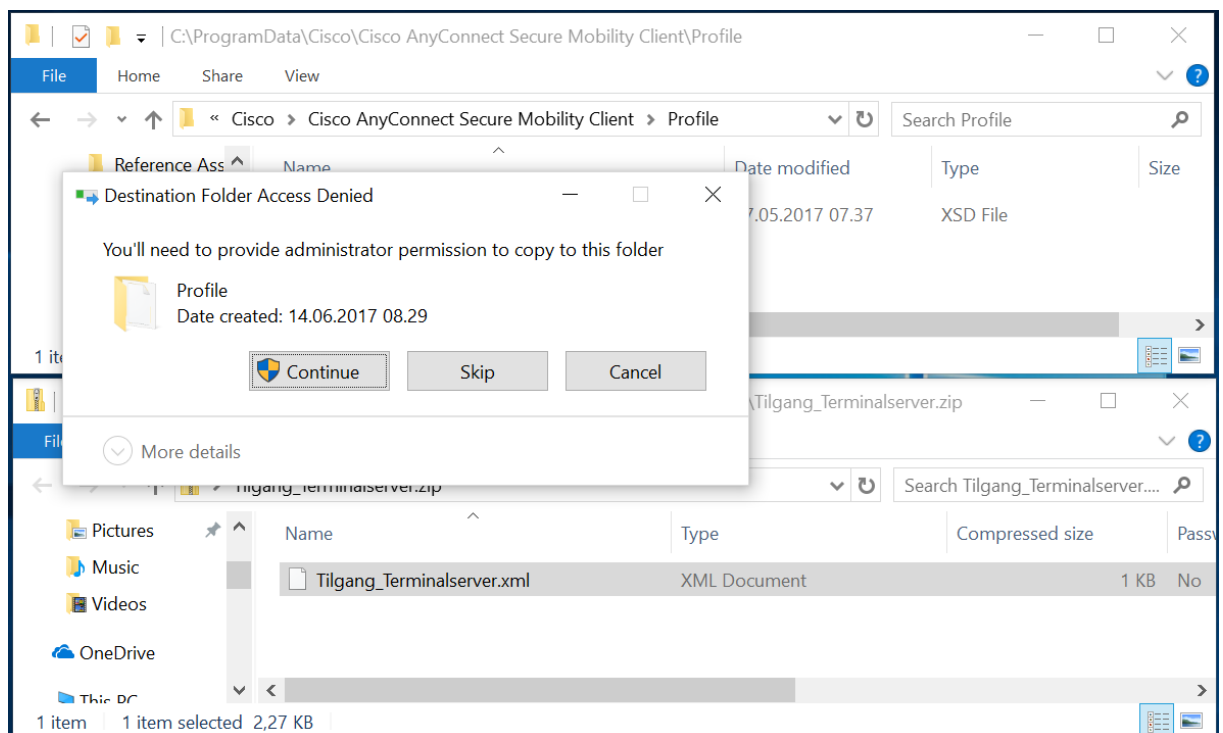
The folder in question is C:\ProgramData. If “View hidden items” is not turned on, this must be done in Windows Explorer before continuing to the next step.

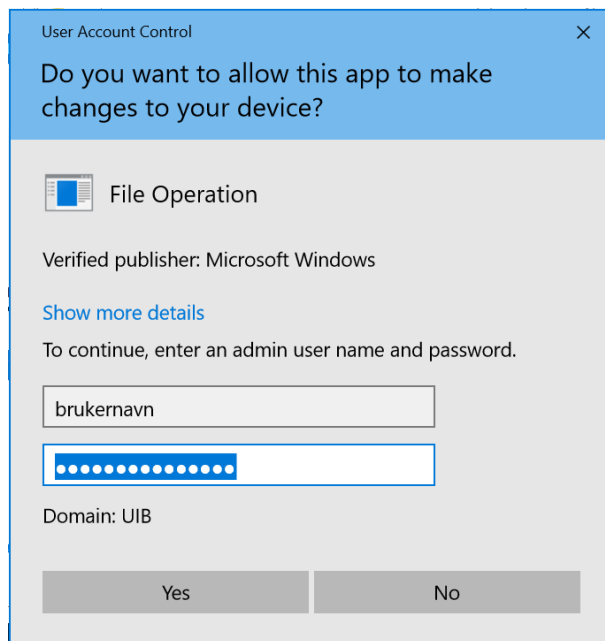
Copy the .xml file to the following folder:

C:\ProgramData\Cisco\Cisco AnyConnect Secure Mobility Client\Profile.



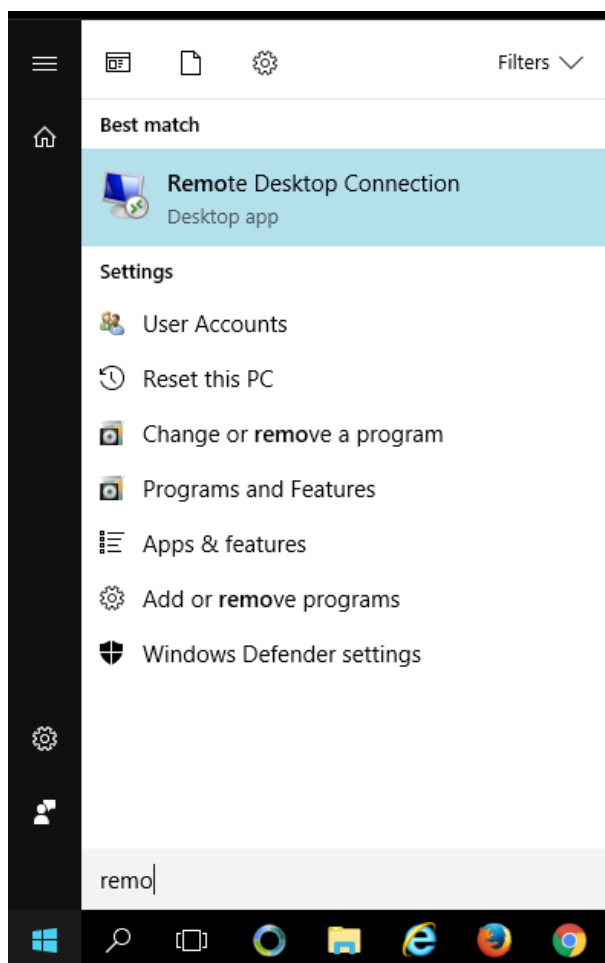
In order to paste the file, you will be asked to click Continue before you are prompted for your credentials.





Once credentials are accepted, you can start the Cisco AnyConnect client.

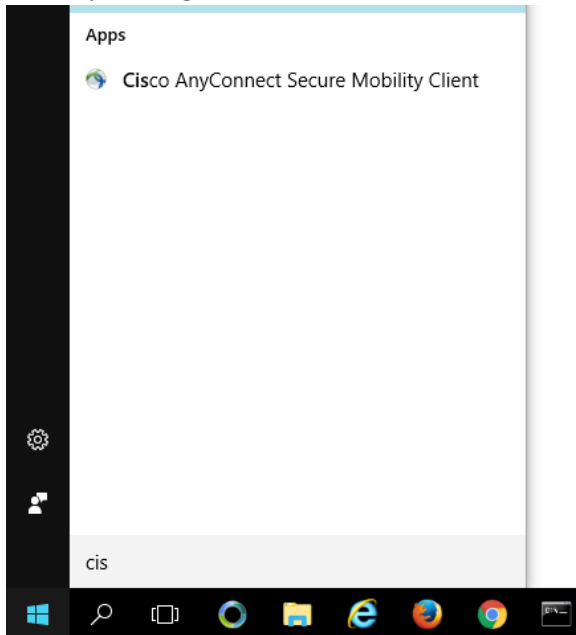
Remote Desktop is already installed on Windows computer and can be started by clicking the Windows icon and start writing the name of the application.



You now have the necessary software needed to connect to the secure desktop.

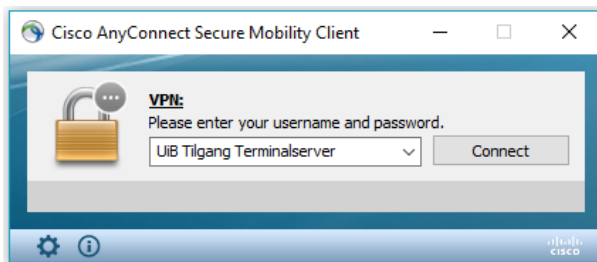
Connecting to the secure Desktop from Windows

Start by clicking on the Windows icon and starting to write “Cisco...”, the software will appear

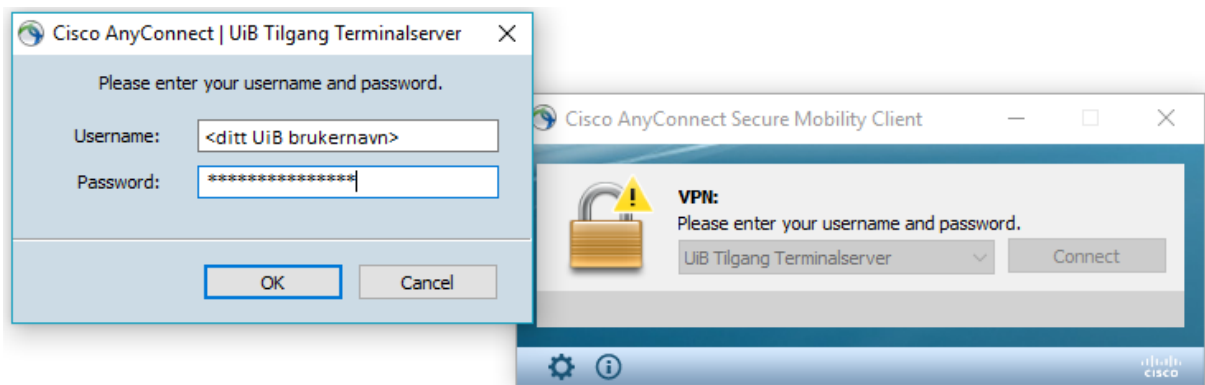


Cisco AnyConnect Secure Mobility Client shows up and you start the software by clicking on the name.

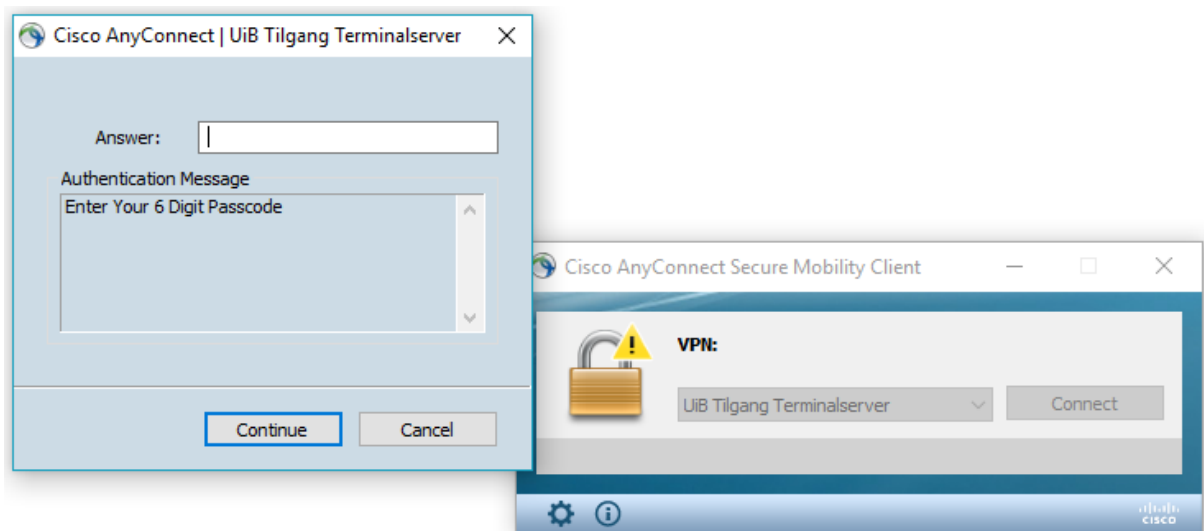
You get the following dialog box:



Once you click Connect, you will be asked for your credentials. Username and password are the same as when you log in to any IT service provided by the University of Bergen.



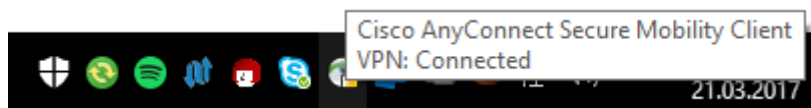
If you provide the correct credentials, you will be asked for a one-time code (6-digits).



Enter the one-time code you receive as a text message or within the SecurEnvoy app on your smart phone.

Once the correct code is entered, you are connected to SAFE and you should be able to tell by the change in the icon present on the status menu at the top of your desktop.

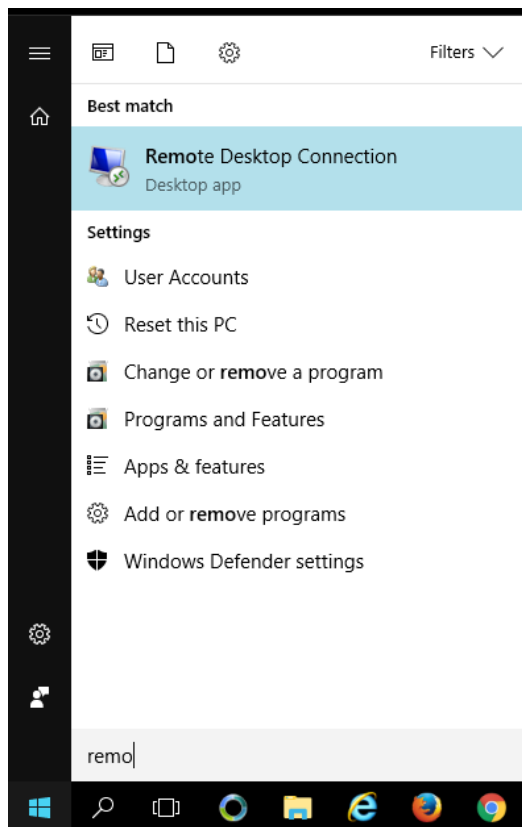
The Cisco AnyConnect Secure Mobility Client dialog box will disappear. However, a small icon will appear in the taskbar.



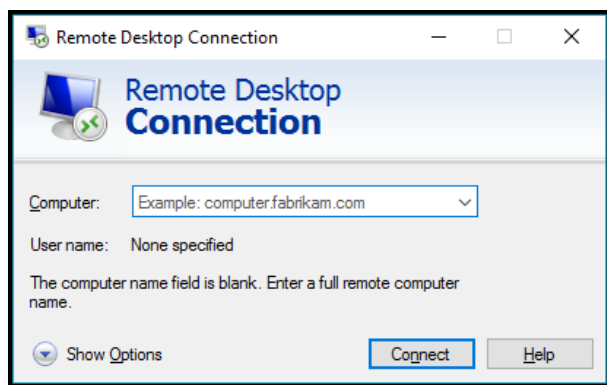
If you hover over the icon, you can see whether you are connected.

Next, you should connect to the secure desktop.

As with Cisco AnyConnect, you start Remote Desktop by clicking the Windows icon and start typing "Remo...".



Remote Desktop Connection shows up in the list as a match and you start the software by clicking on the name. You see the following dialog box:



Enter the name of your secure desktop. Normally the name will be an American city. If you do not know the name, ask the project manager.

Once you click “Connect”, you will be asked for your credentials. Again, you use your standard credentials. You should lead with “uib\” before your username to ensure the correct Windows domain is used.

You are now connected to your secure desktop.